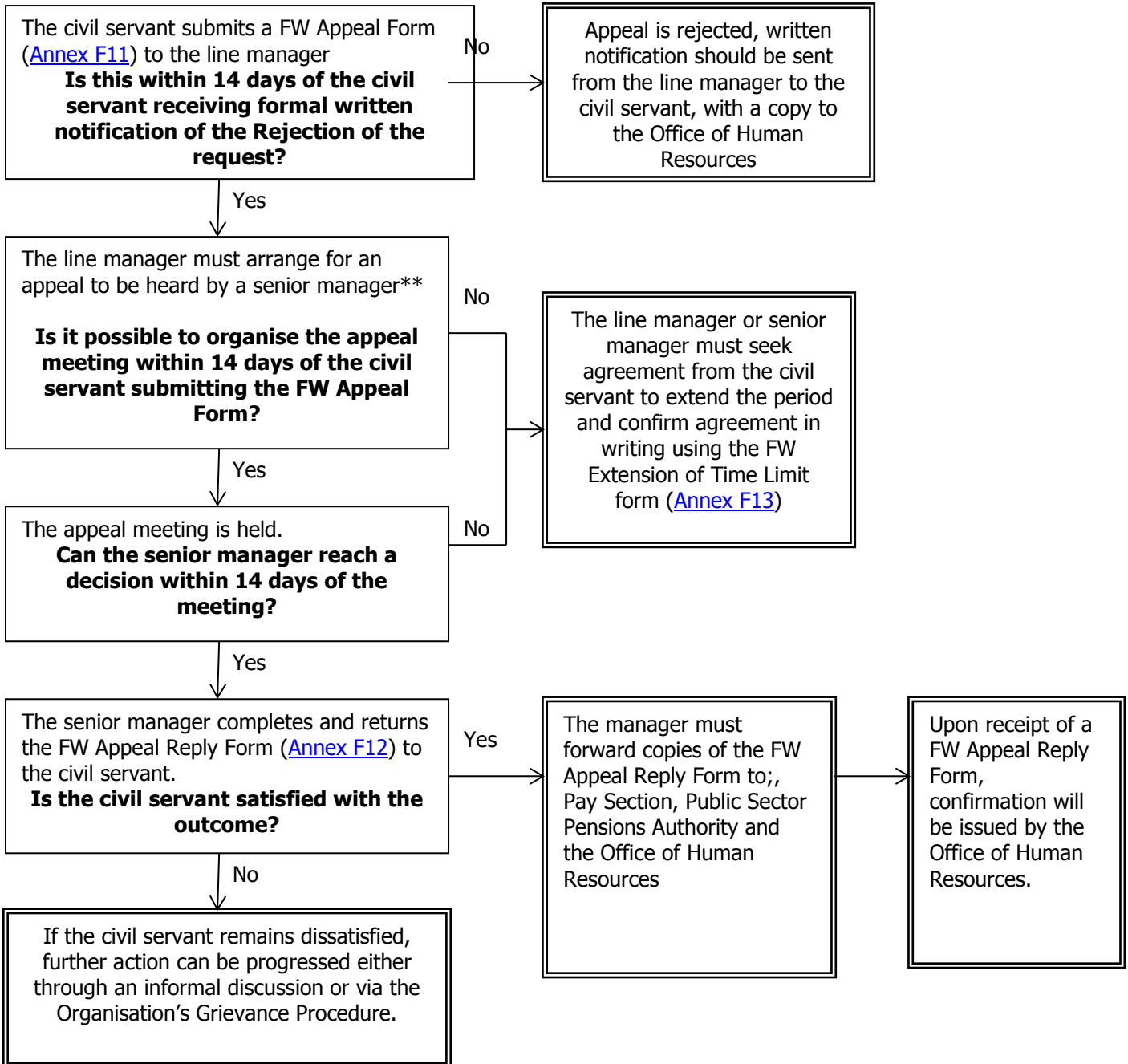


Where an civil servant is dissatisfied with the line manager’s decision to refuse their request for flexible working, they have a right to appeal, which will be heard by a higher authority than that which took the initial decision



\*\*The civil servant can bring a work colleague to the meeting. If the companion is unable to attend the meeting on the specified date then the civil servant can request for the meeting to be rescheduled to a time within 7 days of the original meeting date.